

SYSTEMA®



CERTIFICATE OF REGISTRATION

Release date: December 19, 2025

Release date: (Original) December 19, 2025

Expiry date: December 18, 2028

The registration number of the client: C250699/01/EN

Edition number: 001

MULTICODE SRL

Iași City, Gării Street, No. 9, Block L15, 5th Floor, Apartment 19,
Room 2, Iași County, Postal Code 700088, Romania

It is awarded in recognition of **The Quality Management System**
according to the requirements of:

ISO 9001:2015

The scope of activities covered by this certificate is:

**Development, operation, maintenance and support
services for a SaaS platform designed to automate
phone calls through voice agents with artificial
intelligence, including the processing and storage
of B2B customer data**

IAF code according to IAF ID 1: 33

Released in the name
of the General Manager by:



Deadline for the first annual
supervisory audit
December 18, 2026

Deadline for the second
annual supervisory audit
December 18, 2027



SYSTEMA®

ISO 27001

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The registration number of the client: 1250699/01/EN

Edition number: 001

MULTICODE SRL

Iași City, Gării Street, No. 9, Block L15, 5th Floor, Apartment 19,
Room 2, Iași County, Postal Code 700088, Romania

It is awarded in recognition of **Information Security Management System**
according to the requirements of:

ISO/IEC 27001:2022

The scope of activities covered by this certificate is:

**Development, operation, maintenance and support
services for a SaaS platform designed to automate
phone calls through voice agents with artificial
intelligence, including the processing and storage
of B2B customer data**

Statement of Applicability SOA dated 30.09.2025

Released in the name
of the General Manager by:



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